



DIGITAL ENABLED WARRANTY

A NEW LEVEL OF PROTECTION



Thank you for investing in Carrier equipment for your facility. The efficiency and reliability you'll experience is backed by a powerful factory warranty and supported by certified technicians trained to ensure that your equipment meets the highest performance standards.

With the added bonus of connectivity, your equipment is now remotely monitored to ensure the highest performance possible. Learn more about the warranty's new benefits below:

Existing warranty benefits:

- Protection of valuable HVAC assets
- Seamless coverage after factory purchase and installation
- Certified Carrier technicians to perform all work, mitigating the risk of equipment failure

Digital enabled warranty benefits:

- Expedited response
- Remote equipment onboarding support
- 24/7 automatic continuous equipment monitoring by platform
- Alarm monitoring and notifications
- On-demand reports to understand activity and performance
- Real-time web and mobile dashboards and self-service health reports
- Reduced downtime and unplanned expenses through remote alarm data analysis
- Digital security that meets data privacy standards

Your Carrier sales representative can provide additional details, including qualifying equipment.

Applicable only to connected equipment. Subject to warranty periods and exclusions contained in the applicable Carrier limited warranty statement.

